



## INDIVIDUAL INTAKE LOCATION

**Flagstaff Shelter Services**  
**4185 East Huntington Drive**  
**Flagstaff, AZ 86004**

## SERVICE TIMES

**Monday - Friday 9am - 3pm**

☎ **928-225-2533**

**FlagstaffFrontDoor.org**



AGENCY	PHONE	SERVICES PROVIDED	WHEN?	FOR WHOM?
<b>Alcoholics Anonymous</b>	928-779-3569	Support for people who want to quit drinking or are affected by a friend or relative's drinking problem. <a href="http://www.simeetings.com/LA/AZ/NARizonaMtgs.html">http://www.simeetings.com/LA/AZ/NARizonaMtgs.html</a>	Call for schedule	Anyone
<b>American Legion</b> 204 W Birch Ave	928-774-7682	Jackets/Coats for kids (Fall & Winter only), blankets, trips to V.A. Clinic and Hospital.	10am-7pm	Veterans
<b>American Red Cross</b> 1750 Railroad Springs Blvd Ste. 1	928-779-5494	Emergency Services for individuals and families – burn outs, disasters, etc.	8am-5pm	Anyone in need
<b>Anew Living</b> P.O. Box 1931 Flagstaff, AZ 86002	928-440-5064	Affordable Transitional Housing for those that are homeless or threatened with eviction; Life Skills, Budgeting, Coping Skills, Job Interviewing Skills, Healthy Lifestyle, Computer Literacy, and Financial Literacy Classes on site	<a href="http://www.anewliving.org">www.anewliving.org</a>	Homeless Individuals & Families
<b>Angels Care Home Health</b>	928-773-7570	100% Medicare Covered Service for Nursing, Physical Therapy, Occupational Therapy, Speech Therapy, Home Health Aide and Social Worker in your own home or assisted living.	Office M-F 8am-5pm On call nurse 24/7	Anyone with Medicare Coverage
<b>Area Agency on Aging (NACOG)</b> 323 N. San Francisco St. #200	928-213-5215 Toll Free # is 1-877-521-3500	Medicare / Benefits Counseling; Resident Advocacy; Information and Referrals; Family Caregiver Support; Contracts with other social service agencies to coordinate meals, transportation; and in-home case management, care for seniors health and wellness.	8am-5pm	Seniors 60 yrs+ Adults with disabilities, and Family Caregivers
<b>Arizona's Children Association</b> 906 W University, #150	928-527-1000	Foster care recruitment/training; adoption; independent living skills training and aftercare services for youth and young adults exiting foster care; intensive support services for families and children referred by the behavioral health system; day respite services	8am-5pm M-F	Families and children and youth; some by referral
<b>Arizona Department of Veterans' Services</b> 1016 West University Avenue, Suite 210	928-779-4166	Eligibility / Enrollment, Primary Care, Women's Health, Mental Health, Substance Use Treatment, Homeless Services, Telehealth, Home Based Primary Care, Veterans Justice Outreach and Audiology.	8am-3:30pm M-F	Veterans
<b>Big Brothers/Big Sisters of Flagstaff</b> 102 W. Hunt Ave.	928-774-0649	Mentoring for children (Girls from ages 6 to 15 and Boys from ages 7-15) Volunteering/Mentoring Opportunities	<a href="http://www.flagstaffbigbrothers.org">www.flagstaffbigbrothers.org</a>	Parents, Children, & Volunteers
<b>Boys and Girls Club of Flagstaff</b> 301 S. Paseo De Flag	928-266-0489	Afterschool Programs; Adult Mentors; High-Impact Youth Development, Homework Room Help; Minimal Annual/Weekly Fees; Call for details	<a href="http://www.bgcflag.org">www.bgcflag.org</a>	Parents, Children, & Volunteers
<b>Catholic Charities Community Services</b> 2101 N. 4th St.	928-774-9125	Sack lunches; Homeless Outreach/ Case Management to Coconino County Walk-In Hours on Mondays 1-5pm, Family and Individual Housing Applications, Foster Care/Adoption, Diapers, Clothing Vouchers, Referrals, and other help – Call agency for more information	8:30am-5pm M,T,Th,F 8:30am-4pm W	Anyone
<b>Catholic Charities PATH Program</b> 2101 N. 4th St.	928-774-9125	Homeless outreach program that provides referrals, daily living supplies and other services for individuals who have or think they may have a serious mental illness (SMI), and are homeless or threatened with homelessness.	8:30am-5pm M,T,Th,F 8:30am-4pm W	Homeless SMI and suspected SMI individuals
<b>Catholic Charities Veterans Services</b>	928-774-9125	Housing case management and short-term financial assistance to veteran households who are homeless or at risk of becoming homeless. Walk-ins 1-5 pm Mondays	8:30am-5pm M,T,Th,F 8:30am-4pm W	Veterans
<b>Cedar Closet/ Assistance League</b> 2919 N West Street	928-779-3029	Low cost clothing; free clothing available via agency referral. Proceeds go towards new school clothing for Flagstaff kids.	10am-4pm Tues – Sat	Anyone
<b>Child and Family Support Services</b> 1515 E. Cedar Ave. Ste D2	928-774-0775	Behavioral health services for children and families, including assessment, counseling, behavior support, outpatient substance abuse services and family support.	M-F 8am-5pm	Children and Families
<b>City of Flagstaff Owner-Occupied Housing Rehabilitation</b> 3481 N. Fanning Dr.	928-213-2750	Rehabilitation for owner-occupied homes with health and safety hazards. Call for more details.	M-F 8am-5pm (winter) 7am-4pm (Summer)	Residents of Flagstaff
<b>Coconino County Career Center</b> 2625 N King Street	928-679-7400	Vocational training; on-the-job training; Summer youth jobs; career center with computers.	8am-5pm M-F	County Residents

AGENCY	PHONE	SERVICES PROVIDED	WHEN?	FOR WHOM?
<b>Coconino County Community Services</b> 2625 N King Street	928-679-7453 OR 866-822-9298	Rent, Move-in, and Utility Assistance, Appliance Repair and Replacement, Financial Empowerment Workshops and Coaching, Case Management, Senior Nutrition & Transport, Homecare Services, Housing Rehabilitation, Basic Business Empowerment training, Individual Development Accounts (match savings grants for business capitalization and post secondary education), Owner-Occupied Housing Rehabilitation, and special needs programs: <i>please call for documentation needed.</i>	8am-5pm M-F	Coconino County Residents
<b>Coconino County Public Health</b> 2625 N King St	928-679-7272	WIC (nutrition ed., vouchers), Healthy Families, Tobacco/Chronic Disease and Injury Prevention, Oral Health Services (Dental Vouchers), Immunizations, Sexual Health Clinic, Vital Records, Enviro Health, Animal Mgmt.	8am-5pm M-F	City & County Residents
<b>Coconino County Transformative Learning Center</b>	928-679-8060	Family Development Course hosted at Killip, Puente de Hozho and Summit High School Teenage Parent Program	August and January	Guardians of children 0-5 years old
<b>Code RED</b>	928-679-8311 coconino. az.gov/ready	Providing emergency information and warnings throughout Coconino County	Anytime	Anyone
<b>COPE (Coconino Online Probation Education)</b>	928-707-3347	Online Mentoring for Probation Clients within Coconino County; Moral Reconciliation Therapy (MRT) classes; Online cognitive behavioral therapy courses; Mentor Matching & Training	Call for Information	County Residents
<b>Connect2Help Circle</b> <a href="http://www.swifamilies.org/">http://www.swifamilies.org/</a>	website	Anyone can use this site. The Purpose of C2HC is to connect people in need with those that can meet that need. This includes information, items, services, day care, or anything anyone might be able to help with.	24/7	Anyone in Northern AZ
<b>Crisis Response Network</b>	877-756-4090	Crisis Line support for anyone in crisis, regardless of age, insurance, or legal status. Provides support and connection to community resources, especially those experiencing behavioral or mental health crisis	24/7	Anyone
<b>DES Dept of Economic Security</b> 1701 N. 4th St.	1-800-352-8168 928-774-4572	Information about DES services for Arizona	8am-5pm	State Residents
<b>DES Aging &amp; Adult Services</b> 1701 N. 4th St.	779-6141 or 1-877-767-2385 (APS)	Investigates abuse, neglect, or exploitation of vulnerable or incapacitated adults in Arizona	8am-5pm	Anyone 18 and over
<b>DCS AZ Department of Child Safety</b> 1701 N. 4th St.	928-779-3681 or 1-888-767-2445	Investigates child abuse or neglect	8am-5pm	Anyone under 18
<b>DES (FAA) Food Stamps, Public Assistance, AHCCCS</b> 1701 N. 4th St.	1-855-432-7587	Cash assistance; Food Stamps; medical insurance For JOBS program and childcare eligibility, call 779-0327	8am-5pm	County Residents
<b>Vocational Rehabilitation</b> DES (RSA) 1701 N. 4th St.	928-779-4147	Training, schooling, and necessary resources to physically, mentally, or emotionally disabled clients for work	8am-5pm M-F	Disabled Local Residents
<b>DNA People's Legal Services</b> 2323 E Greenlaw Ln, #1	928-774-0653	Free legal services to low income or indigenous people. Emergency intakes accepted anytime. New Intakes on Tuesdays from 9-11am and 1-3pm	8am-5pm M-F	County Residents
<b>Dorsey Manor</b>	928-606-4651	One-year transitional housing program for men only. Must be working or receiving SSI or SSDI. Applications can be completed at Sunshine Rescue Mission on Fridays at 10 am.	8am - 2pm	Men only
<b>East Flagstaff Community Library</b> 3000 N. 4th St. Ste. 5	928-213-2348	Free access to books, periodicals, movies, and music, Wi-Fi and computer access, technology and computer instruction, job help computer with resume software, online access to databases including GED test preparation, downloadable legal forms, and Foundation Center, events and programs for all ages	M-Th 9am-9pm Fri 9am-6pm Sat 9am-1pm Sun 1pm-5pm	County Residents
<b>Flagstaff Family Food Center: Food Bank &amp; Kitchen</b> 1903 N 2nd Street	928-774-3188	FREE, hot evening meal daily 4-5:30pm. Supervised children's reading room open during meal time.	4pm-5:30pm	Anyone
<b>Flagstaff Family Food Center: Food Bank &amp; Kitchen</b> 3805 E. Huntington Drive	928-526-2211	Food boxes available between 9am-1pm Tuesday-Saturday. Individuals and families can receive food boxes twice per month as supplies allow.	Tu-Sat 9am - 1pm	Anyone
<b>Family Resource Center</b> 4000 N. Cummings St.	928-774-1103	Tutoring, District/Community Resources, Computer use for families of FUSD students, Homelessness assistance for FUSD families	M-Th 8:30am-5:30pm Closed Fridays	Flagstaff Unified School District Families
<b>Flagstaff Housing Authority</b> 3481 N Fanning Dr.	928-526-0002	Operates Flagstaff area low income public housing and Section 8 housing. Expect applications to wait 12-24 months	8am-5pm	Flagstaff Residents
<b>Flagstaff City- Coconino County Public Library</b> 300 W. Aspen Ave.	928-213-2330	Free access to books, periodicals, movies, and music, Wi-Fi and computer access, technology and computer instruction, job help computer with resume software, online access to databases including GED test preparation, downloadable legal forms, and Foundation Center, events and programs for all ages	M-Th 10am-9pm Fri 10am-7pm Sat 10am-6pm	County Residents

AGENCY	PHONE	SERVICES PROVIDED	WHEN?	FOR WHOM?
<b>Flagstaff Shelter Services</b> 4185 E Huntington Drive	928-225-2533	Year-round emergency shelter and services for any adult experiencing homelessness. Additional day drop-in services available, including access to showers, food, clothing, hygiene products, and on-site nursing clinic (M-Th). Front Door Coordination Entry and housing services, including case management, also available on site.	Shelter Hours: 5pm-8am (arrive 4:30-5pm)	Homeless Adults
<b>Goodwill Industries</b> Arizona@Work Job Connection 4308 E Route 66	928-526-9188	The Job Connection assists with employment assistance, computer use, and job searches	M-F 8am-4:30pm (Job connection)	Anyone
<b>The Guidance Center</b> 2187 N. Vickey Street	928-527-1899	Counseling and mental health help for adults, children and families; drug and alcohol programs, Psychiatric Acute Care Unit; Crisis Stabilization	M-F 8am-5pm (crisis anytime)	Local Residents
<b>Habitat for Humanity of Northern Arizona</b> 2016 N. 4th St.	928-779-1314	Building Homes for Qualifying Families; Provides Home Preservation and Repair Services; Volunteer Opportunities	W-Sat 10am-6pm Sun 11am-4pm	Homeowners & Those Wishing to Become Homeowners
<b>Hope Cottage</b> 2211 E Johnson	928-774-9270	Emergency women and children's shelter. Breakfast & dinner daily. Check in and new intakes from 4pm to 6pm. Granted work program; recovery classes. Sober environment. Onsite nurse. Shower & clothing available to community.	Daily 8am-8pm (crisis anytime)	Homeless Women and Children
<b>Hope Crisis Pregnancy Center</b> 224 S. Kendrick St.	928-774-8302	Free Pregnancy Testing; Ultrasound Access; Counseling; Referrals; Related Pregnancy Information; Maternity and Baby Items; Confidentiality; Walk-Ins welcome during business hours	Tu,W,Th 10am-4pm	Women
<b>Hope Lives (Vive La Esperanza)</b> 2308 N. 4th St.	1-855-747-6522	Peer/community run nonprofit that provides outreach and behavioral health support to adults who are or may be eligible for SMI/GMHSA services. Forensic peer support, life-skills building, supported employment program, peer support group for survivors of attempted suicide, community re-entry for the justice involved, psycho-education, psycho-social rehabilitation, substance use prevention and recovery, and community and family awareness.	Call for information	SMI/GMHSA individuals
<b>Housing Solutions of Northern Arizona</b> 2304 N 3rd Street	928-214-7456	HUD approved housing counseling; foreclosure prevention counseling; Homebuyer education and down payment loans for first-time homebuyers. Rentals for low-moderate income	8am-5pm M-F	1st time homebuyers; Low-Income Renters (may be waitlisted)
<b>Job Corps</b>	928-606-4162	Free Trade School for up to 24 months. Must be willing to relocate outside of northern Arizona. Tuition, Travel to the Center and Winter Break, Room, Board, Uniform, Books, GED, Stipend all provided.	7:15-4:15 M-F	Ages 16-24; upper age may be waived with a documented disability
<b>Kid's Care – Health Insurance Program</b>	1-877-764-5437	Free or low-cost health insurance for children	Anytime	Arizona Residents
<b>The Literacy Center</b> 2500 N. Rose St. Ste. 102	928-556-0313	One-to-One Tutoring; Drop-In Tutoring; Volunteer Opportunities; Family Literacy; Partnership for Literacy Rehabilitation (jail program); Classes include: Reading, Writing, Speaking, Pronunciation, Pre-GED Topics, English as a 2nd Language, and Citizenship	Tu,W,Th 11am-7pm	Adults, Teens, & Families
<b>(NAMI) Flagstaff The National Alliance on Mental Illness</b>	928-214-2218 Crisis Hotline: 1-877-756-4090	Offers educational classes for peers, family members, and parents/caregivers, as well as weekly support groups. NAMI Flagstaff is open to anyone who wants to join as a member, and those who are interested in becoming involved in community advocacy, education, and support.	NAMI-Flagstaff.org See Website for time and date details	People living with mental illness or their family/friends
<b>Native Americans for Community Action (NACA)</b> Family Health Center Substance Abuse Prevention Program Wellness Center 1500 E. Cedar Ave. #26	928-773-1245	Substance Abuse Prevention Services; Wellness Center, Family Health Primary Care Clinic, Behavioral Health, Diabetes, Tobacco Prevention Services– call agency for details.	8am-5pm M-F	Some programs are Native American only
<b>Native Americans for Community Action (NACA)</b> 2717 N Steves Blvd	928-526-2968	Job services; Economic Development Program, Youth Pathways Program, ReachURLife Program, Circles of Care, Administration – call agency for details	8am-5pm M-F Noon-1pm	Some programs are Native American only
<b>North Country HealthCare</b> 2920 N 4th Street	928-522-9400	Medical; Dental; Behavioral; Pediatrics; Pharmacy; Sliding Fee Scale Available. www.northcountryhealthcare.org	7am-7pm	Local Residents
<b>Northern Arizona Council of Governments (NACOG)</b> 119 E. Aspen Ave.	928-774-1895	NACOG Divisions: Area Agency on Aging, Community Services - utility assistance, Economic workforce, Head Start, Regional Planning, Weatherization - grab bars, heating assistance	8am-5pm M-F	Serving low income families throughout Northern Arizona
<b>Northland Family Help Center</b>	928-527-1900 24 hour crisis line	Domestic Violence Shelter; Youth Shelter; Counseling; Legal Advocacy; Mobile Advocacy; Human Trafficking Program (FIAT); Homeless Youth Outreach; Shelter Services 24/7	Anytime	Call for services and eligibility

AGENCY	PHONE	SERVICES PROVIDED	WHEN?	FOR WHOM?
<b>Northland Free Tax Assistance (VITA)</b> 4000 N. Cummings St.	928-221-4977	Prepare and File FREE Federal and State Income Tax Returns for Individuals and Families. Appointments, Walk-Ins, Answer Tax ?'s www.northlandfreetaxassistance.weebly.com	Fri- 5-8pm Sat- 9am-3pm	Household Incomes of \$60,000 or less
<b>The Pantry</b> 2573 E. 7th Avenue		Select up to 15 lbs. of food once per week. Open to all members of the community.	Wed-Sun 3-7pm	Anyone
<b>Parenting Arizona</b> 201 E. Birch Avenue, Suite 1	928-773-9133	Parenting Education, home visitation, after school programs, school based programs, community outreach	www.parentingaz.org	Parents
<b>Poore Free Medical Clinic</b> 9120 W Fine Ave 2700 N. IZabel St.	928-213-5543	A non-profit, volunteer run clinic providing free medical care to Coconino County's low-income, uninsured population. Clinic Hours: Tue 10am-4pm, Thur Noon-6pm Eligibility Review Hours: MW 10am – Noon	M,W 10am-noon (initial eligibility review) T,Th 10am-4pm (clinic)	Uninsured Low-Income Residents of Coconino
<b>The Salvation Army</b> 507 N. Humphreys St.	928-774-1403	Emergency food boxes; utility and rental assistance, hygiene kits, and sack lunches M-Th 9 am - 12 pm, 1-5 pm while supplies last. Seasonal: Thanksgiving and Christmas food boxes and toys for kids with application and ID	M-Thur 9am-12pm Tue close @11	Anyone*
<b>Sharon Manor</b>	928-856-2348	Transitional housing for victims of domestic violence. Not a walk-in shelter.	Call for information	Men, women and children with past DV
<b>Social Security Administration</b> 2715 S. Woodlands Village Blvd.	1-800-772-1213 www.socialsecurity.gov	Apply for Disability, Retirement, Medicare Only, Spouse's Benefits, & Child's Benefits; Medicare Replacement Cards and Prescription Cost Assistance; Soc. Security Replacement Cards; Appeal a Decision; Check Application Status	M,Tu,Th,Fri 9am-3pm Wed. 9am-12pm	Anyone
<b>Southwest Behavioral Health Services</b> 1515 E Cedar Avenue, #B-4 Flagstaff, Arizona 86004	928-779-4550 Crisis Line: (877) 756-4090	Services may be provided in office or home-based settings and address substance abuse, mental health, family functioning, crisis, planning, and skill building. Services include Counseling, Case Management, Psychiatric Evaluations/Medication Monitoring, Health and Wellness, Behavior Coaching, and Opiate Treatment	Call for schedule	Call for eligibility information
<b>St Vincent de Paul In-Town Help Line</b>	928-774-6511 If you reach a busy signal, try again. No messages please.	Emergency utility/rental, identification and medication assistance. Food boxes; Pantry shopping 10:45-11:30 M-F. First time callers require a home visit. Repeat customers can call the helpline for food pick up or delivery.	9am-10:30am M-F	Anyone in need
<b>Sunshine Rescue Mission</b> 124 S San Francisco Street	928-774-3512	Men's shelter: 4-6pm check-in. Job Programs Meals (all welcome): Breakfast 7am, Lunch 12pm, Dinner 6pm Men's Clothing: M-F 4-6pm	4-6pm check-in for lodging	Men only (for lodging)
<b>Think Jesus Project</b>	928-380-2565	Free food every Sunday at Killip Elementary School (2300 E 6th); Referral to Transitional Housing, and support to the less fortunate	Sunday 1pm-4pm	Anyone
<b>Traveler's Aid by Saint Vincent de Paul</b> 2101 N. 4th St.	No phone available; meets at offices of Catholic Charities.	Emergency transportation aid (bus assistance, gas assistance, car repairs, & other services for travelers). An in person meeting is required to determine eligibility. For bus ticket aid, the traveler is required to cover ½ the cost of their total needed assistance	M,Tu,Th,F 4pm-5pm	Stranded Travelers
<b>U.S. Dept. of Veterans Affairs-Flagstaff CBOC</b> (Community Based Outpatient Clinic) 1300 W. University Ave. Ste. 200	928-226-1056 or 1-800-949-1005 Ext. 5650	Eligibility/Enrollment; Health Screening/Maintenance; Disease Information; Mental Health Services; Primary Care; PTSD Services; EKG's; Tele Dermatology; Diabetic Retinal Eye Exams; Management of Acute/Chronic Diseases; Routine/Urgent Care Procedures= Skin Tests, Immunizations, Women's Health	8am-4:30pm M-F	Veterans
<b>Veterans Resource Center</b> 1515 E Cedar Ave. Ste A-5	928-266-1984	Case management and temporary financial assistance to Veteran households who are homeless or at-risk of becoming homeless	8am-5pm M-F	Homeless Veterans
<b>Victim/Witness Services of Coconino County</b> 201 E Birch Ave, Suite 4	928-856-7676	Victim/witness advocacy, crisis intervention, victim compensation, social service referrals.	8am-5pm	Victims, Witnesses, and Survivors of Crimes/Crisis

## Protecting Children, Supporting Families, Strengthening Communities.

Special thanks to Arizona Community Foundation of Flagstaff and Coconino County Continuum of Care for providing the information included in this Resource Guide.

### FAMILY INTAKE LOCATION

Catholic Charities  
2101 North Fourth Street  
Flagstaff, AZ 86004

### SERVICE TIMES

Monday - Friday 9am - 3pm

☎ 928-774-9125

FlagstaffFrontDoor.org

